



BIDDING DOCUMENT

Single Stage - Two Envelope Bidding Procedure

HIRING OF SECURITY SERVICES COMPANY FOR DOW UNIVERSITY OF HEALTH SCIENCES, KARACHI.

N.I.T No. DUHS/DP/2019/82 Dated 02 October 2019

INSTRUCTIONS TO THE BIDDERS

1. GENERAL

1.1 Introduction

Dow University of Health Sciences, Karachi hereafter referred to as “DUHS” desires to hire well-reputed Security Services Company to provide security services at Dow University of Health Sciences, Karachi.

1.1.1 Important terms and conditions to be adhered by all bidders are attached as **Annexure-B**.

1.2 Scope of Work

1.2.1 Bidder would be hired as per evaluation criteria of this document to provide services as mentioned in **Annexure – B**. Successful bidder would enter in to a **Framework Contract of 12 months** as per Rule 15 (B) of SPPRA Rule 2010 (Amended 2019).

1.2.2 Bidding shall be conducted under Rules 46 (2) "**Single Stage – Two Envelopes**" (Technical and Financial bids) procedure laid down in SPPRA Rules 2010 (Amended 2019). The contract shall be awarded as per evaluation criteria mentioned in this document.

1.2.3 Bidders shall submit their bids with proper Indexing Table / Page Numbers and attach all the mandatory / required documents in Annex or Tagging format.

1.3 Source of Funds

1.3.1 Dow University of Health Sciences (DUHS), Karachi has allocated funds towards the cost of “Hiring of Security Services Company” from its own resources.

2. ELIGIBLE BIDDERS

The bidder which meets the following minimum **ELIGIBILITY CRITERIA (MANDATORY REQUIREMENT)** would be declared responsive for further evaluation as per Evaluation Criteria specified in this bidding document. Requisite documents must be attached in respect thereof:

- 2.1 Bidder must have purchased the bidding document as per given schedule (**Original tender purchase receipt** to be attached).
- 2.2 Office details at Karachi and all provincial headquarters (if any) with Phone Numbers / Addresses.
- 2.3 Attested copy of valid **NTN Certificate**. Bidder must be an active tax payer with filer status.
- 2.4 Attested copy of valid **Sindh Sales Tax (SST) Registration Certificate** issued by Sindh Revenue Board (SRB).
- 2.5 Attested copy of the valid certificate of **Registration of Employees Old-Age Benefit Institution (EOBI)**.

- 2.6 Attested copy of the valid certificate of **Social Security Registration** of employees.
- 2.7 Attested copy of the valid registration with **SECP / Registrar of Firms**.
- 2.8 Attested copy of valid membership with **All Pakistan Security Agencies Association (APSAA)**
- 2.9 Attested copy of valid **No Objection Certificate (NOC)** of Ministry of Interior / Provincial Home Departments for providing security services in the country / Province.
- 2.10 Attested copy of valid **License of Pakistan Telecommunication Authority (PTA)** to establish, maintain and operate wireless fixed and mobile stations in Pakistan.
- 2.11 **Original Satisfactory Performance Certificate** from current employer(s) on their official letterhead duly signed and stamped by the **competent authority of the organization** (Registrar shall be the competent authority for respective public / private sector universities). The company / companies already working in the DUHS must submit the original satisfactory performance certificate issued by the Pro-Vice Chancellor or Registrar, DUHS, Otherwise their bid will be rejected.
- 2.12 **Affidavit on Stamp Paper of Rs. 100/-** that the firm is **not black listed** by any government / semi government Department as per Specimen at **Appendix-I**.
- 2.13 Certificate on company's letterhead that if selected, the firm would deploy security supervisors / guards etc., which would be security-wise cleared by Ministry of Interior / Provincial Home Departments / Police.
- Non-compliance to the same may result in immediate termination of contract leading to forfeiture of performance security and blacklisting of firm as per Specimen at **Appendix-II**.
- 2.14 Duly signed and stamped Compliance Certificate as mentioned vide **Annexure-A** of this document.
- 2.15 Duly signed and stamped Compliance to Scope of Work as mentioned vide **Annexure-B** of this document.
- 2.16 Duly signed and stamped certificate by company / undertaking on Rs. 100/- stamp paper by company as mentioned at **Annexure-F** of this document.
- 2.17 Bidder should have submitted / filed Income Tax return (ITR - FBR) for last three financial years as per **Annexure – G**.
- 2.18 Valid List of Client's details as per **Annexure – H**.
- 2.19 Declaration of Weapon's Licenses as per **Annexure – I**.
- 2.20 Bidder / Company Profile / Details **Annexure – J**.
- 2.21 Undertaking / Certificate from firm that it has its own Armourer (Name / Office Card) which will check the weapons at least once in a month, after deployment of guards Specimen at **Appendix-VI**.
- 2.22 Percentage of payment (tentative) to be paid to Security Guards out of total payment claimed by the Agency from DUHS (attach progressive schedule month-wise for complete one year).
- 2.23 Bidder should have to provide full name & address of principal banker along with letter for confirmation that DUHS can approach your bankers for financial references.

2.24 The Bidder must not be involved in any litigation with the Procuring Agency / Government Department (Provincial/Federal/Local) else their bid will be rejected.

3. COST OF TENDERING

3.1 The company shall bear all costs associated with the preparation and submission of its documents, while DUHS, in no case shall be responsible or liable for those costs, regardless of the conduct or outcome of the tendering process.

4. CLARIFICATIONS OF TENDERING DOCUMENTS

4.1 A prospective company requiring any clarification(s) may notify to DUHS or an Officer authorized on its behalf in writing. The DUHS or concerned Officer authorized on its behalf will respond to any request for clarification, which is received well before **05 working days** or more to the deadline set for the submission of bids. Copies of DUHS response will be forwarded to prospective companies (if not already clarified in the tender document or deemed necessary for the company).

5. AMENDMENT OF TENDER DOCUMENT

5.1 At any time prior to the deadline for submission of bids, the DUHS may, for any reason, whether at its own initiative or in response to a clarification requested by a prospective company, modify the tender document by issuing corrigendum / addendum.

5.2 Any corrigendum / addendum thus issued shall form eternal part of the tender document. To offer bidders a reasonable time frame in which to take a corrigendum / addendum into account in preparing their bids, the DUHS may at its discretion extend the deadline for submission of bids.

6. LANGUAGE OF DOCUMENTS

6.1 Bid Documents and related correspondence will always be in the English language.

6.2 The bid should have a covering letter on printed letterhead of the firm. All pages of the bid shall be initiated / signed and shall bear official seal of the person(s) authorized to sign/endorse.

6.3. All the relevant technical literature in English Language should be attached with the bid.

7. PRICE

7.1 Price / bid offer should be quoted in Pak Rupees as per format given at **Annexure-E**.

7.2 The price / bid offer quoted should be firm, final and clearly written / typed without any ambiguity.

7.3 The bid price should include all the government taxes, as per prevailing taxation rates of provincial / federal / local governments etc. (e.g., SST/GST, Income Tax, Withholding Tax etc.).

- 7.4 If there is no mention of taxes or calculation error, the offered/quoted price will be considered as inclusive of all prevailing taxes/duties. The benefit of exemption from or reduction in the GST or other taxes during the contract period shall be passed on to the Procuring Agency.
- 7.5 The price / bid offer shall be entered for the whole duration of 12 months contract or against each personnel / equipment for the entire period.
- 7.6 The bidder shall deem to have obtained all related information as to the requirements thereto which may affect the bid offer / price if required.

8. BID SECURITY / EARNEST MONEY

- 8.1 The bidder shall furnish a bid security / earnest money equivalent to **5% of the total value of bid** in the form of a Call Deposit, Bank Draft or a Bank Guarantee issued by a scheduled bank of Pakistan, in favour of the Dow University of Health Sciences, Karachi as per **Annexure-C**. The bid security should be valid 28 days beyond the bid validity period.
- 8.2 Any bid not accompanied by an acceptable bid security shall be rejected by the DUHS as non-responsive.
- 8.3 The bid securities / earnest money of the unsuccessful bidders will be returned upon award of contract to the successful bidder or on expiry of validity of bid security whichever is earlier.
- 8.4 The bid security of the successful bidder will be returned only when the bidder furnish the required Performance Security and signed relevant contract agreement.
- 8.5 The bid security / earnest money may be forfeited / confiscated:**
- i. If a bidder withdraws his bid during the period of bid validity.
 - ii. If the bidder does not accept the correction of his bid price.
 - iii. In the case of a successful bidder, if he fails to furnish the required performance security or sign the contract agreement.
 - iv. If the bidder fails to provide the requisite security services.
 - v. If the bidder fails to fulfill the mandatory requirements upon which he has given certificates / affidavits etc.

9. VALIDITY OF BIDS

- 9.1 All bids shall remain valid for **90 days** from the date of opening of bids.

10. CLARIFICATIONS / CORRECTIONS OF BID

- 10.1 To assist in the examination, evaluation and comparison of the bids the committee at its discretion may ask the bidder for a clarification of its bid. The request for clarification and the response shall be in writing and no change in the price or substance of the bid shall be sought offered or permitted.
- 10.2 Arithmetical errors will be rectified on the following basis:
- i. If there is a discrepancy between unit price and total price that is obtained by the multiplying the unit price and quantity, the unit price shall prevail and total price shall be corrected. If there is a discrepancy between the words and figures the amount in words shall prevail. If there is a mistake in addition / totaling that can be corrected.
 - ii. If the bidder does not accept the corrected amount of bid, his bid will be rejected and his bid security will be forfeited.

11. RESPONSIVENESS OF BIDS

- 11.1 The valid bid security / earnest money is submitted.
- 11.2 The bid is valid till required period.
- 11.3 The bid prices are firm during its validity and inclusive of all taxes, duties etc.
- 11.4 Compliance to all terms and conditions of tender document on specified formats.
- 11.5 The bidder is eligible for tendering and possesses the requisite experience.
- 11.6 The bid does not deviate from basic requirements.
- 11.7 The bidder submitted all mandatory / requisite documents as mentioned in the tender document.
- 11.8 The bid is generally in order.

12. SUBMISSION OF BIDS

- 12.1 Bids should be submitted in accordance with SPPRA Rules 46 (2) Single Stage – Two Envelope Procedure.
 - (a) Bid shall comprise a single package containing two separate envelopes. Each envelope shall contain separately the financial proposal and the technical proposal;
 - (b) Envelopes shall be marked as “FINANCIAL PROPOSAL” and TECHNICAL PROPOSAL” in bold and legible letters to avoid confusion;
 - (c) Initially, only the envelope marked “TECHNICAL PROPOSAL” shall be opened;
 - (d) Envelope marked as “FINANCIAL PROPOSAL” shall be retained in the custody of the procuring agency without being opened;
 - (e) Procuring agency shall evaluate the technical proposal in a manner prescribed in advance, without reference to the price and reject any proposal which does not conform to the specified requirements;
 - (f) No amendments in the technical proposal shall be permitted during the technical evaluation;
 - (g) Financial proposals of technically qualified bids shall be opened publicly at a time, date and venue announced and communicated to the bidders in advance;
 - (h) Financial proposal of bids found technically non-responsive shall be returned un-opened to the respective bidders; and
- 12.2 The technical bid should contain all the relevant information and desired enclosures in the prescribed format. The financial Bid should contain only Financial Proposal. In case, any bidder encloses the financial bid within the technical bid, the same shall be rejected summarily.
- 12.3 Technical Bid should be submitted in sealed envelope containing necessary information regarding tender notice and warning message “Do Not Open Before the time and date of bid opening”.
- 12.4 Opened or e-mailed or faxed or telexed bids will not be accepted.
- 12.5 Any bid received by the DUHS after the date and time of tender opening will be rejected and returned as unopened to sender / bidder.
- 12.6 Bids qualified by such vague and indefinite expression such as “subject to prior confirmation”, “subject to immediate acceptance” etc. will be treated as vague offers and rejected accordingly.

- 12.7 Bidder shall comply with all Pakistani Laws, other, permits, codes and regulation applicable to the bidder's performance of services. Bid against the Government Rules and Policies, Conditional Bid, Ambiguous Bid or incomplete Bid and Bid without Bid Security will be rejected. No supplementary or revised offer after the opening of bids shall be entertained.
- 12.8 In case of announcement of Public Holiday or any unfavorable circumstance, the bids will be opened on next working day. Other terms and conditions, venue and time for drop and opening will remain unchanged.
- 12.9 In case of discrepancies between the Notice Inviting Tender (NIT) and the Bidding Documents, the Bidding Documents shall take precedence.

13. DEADLINE FOR SUBMISSION OF BID DOCUMENTS

- 13.1 The bids shall be delivered at Dow University of Health Sciences (Ojha Campus), Procurement Directorate at Library Block, SUPARCO Road, off Main University Road, Gulzar-e-Hijri, Scheme No. 33, Karachi., on or before **at 11:00 am on 05 November 2019.**

14. OPENING OF BID

- 14.1 Procurement Committee will publically open the Sealed Technical Bids first **on 05 November 2019 at 11:30 a.m.** in the presence of bidder's representatives who choose to be present, while the Financial Bids of all prospective bidders would be kept in safe custody at DUHS. After declaration of Technical Bid Results, the Sealed Financial Bids of only Technically Qualified firms would be opened publicly at time / date to be announced later. Whereas, Sealed Financial Bids of technically non-qualified bidders will be returned unopened / unprocessed.
- 14.2 The name of bidder, bid price and such other details as the committee at its discretion may consider appropriate, will be announced at the time of Sealed Financial Bid opening process.
- 14.3 The relevant committee will resolve any issue raised by the bidders, on the spot. Any issue related to the proceeding after the same have concluded, shall not be entertained verbally or in writing.
- 14.4 The DUHS reserves the right to reject any one or all bids / proposals or scrap / cancel the tender as per relevant SPPRA Rules 2010 (Amended 2019).

15. EVALUATION OF BIDS

- 15.1 A bid determined as non-responsive will be rejected and will not be made responsive by the bidder by correction of the non-conformity.
- 15.2 The relevant Committee will evaluate and compare only the bids previously determined to be responsive submitted by an eligible bidder.
- 15.3 It will be examined in detail whether the security services offered by the company complies with the provisions of this tender document. For this purpose, the company's data will be compared with the tender document eligibility and evaluation criteria along with visit to company facilities / offices for physical inspection (if required).

15.4 It will be examined in detail whether the documents comply with the conditions of the tender document. It is expected that no deviation / stipulation shall be taken by the company.

15.5 Bidder shall be bound to produce the original documents for verification on the request of DUHS. If bidder failed to produce the original documents within the prescribed time schedule their Bid will instantly be rejected.

16. **TECHNICAL EVALUATION CRITERIA**

16.1 The bids shall be evaluated on the basis of Eligibility Criteria as per Clause 2 and Responsiveness of Bid according to Clause 11 of the bidding documents. Based on the record / documentary evidence submitted by the bidders.

16.2 The bids shall be evaluated on group basis.

16.3 The following merit point system for weighing evaluation factors/criteria will be applied for technical proposals.

S#	Evaluation Parameters/Sub-parameters	Maximum Points	Bidder Response	Point Score
A.	TECHNICAL CAPABILITIES / EXPERIENCE	Max. 65		
1.	YEAR OF ESTABLISHMENT	Max. 05		
1.1	Established during 2015-2019	02		
1.2	Established during 2011-2015	03		
1.3	Established during 2010 or early	05		
2.	EXISTING CLIENTS	Max. 20		
	Upto 20 Clients from following sectors Original Satisfactory Performance Certificates from all such existing clients must be attached for points. One (1) point for each client as mentioned below			
2.1	Government / Semi Government clients (1 point for each client – upto 05 points max)	05		
2.2	Banks (1 point for each client – upto 04 points max)	04		
2.3	Embassies (1 point for each client – upto 04 points max)	04		
2.4	Large national / multi-national organizations registered with SECP (1 point for each client – upto 07 points max)	07		
3.	PAST EXPERIENCE	Max. 10		
3.1	Provision of Satisfactory Performance Certificate issued during the last 05 years by Public and Private Sector Universities and/or Govt. / Semi Govt. organizations and/or large National / Multi-National organizations registered with SECP for the each project amounting to PKR 10 million or above (02 points for each certificate – Max. 10 points).	10		
4.	Human Resource / Total Number of employees on payroll of bidder (Supported with contracts or appointment orders or employee's cards).	Max. 10		
4.1	Above 100 Employees	02		
4.2	Above 200 Employees	05		
4.3	Above 300 Employees	10		

5.	WEAPON LICENSE Attested Copies of Licenses must be attached	20		
5.1	Semi-Automatic 222 or 223 of 5.56 Bore 1 mark for each License = Maximum 10 marks	10		
5.2	Semi-Automatic MP5 of .32 Bore / .30 Bore 1 mark for 5 Licenses = Maximum 6 marks	6		
5.3	Pump Action / Repeater 12 Bore 1 mark for 10 Licenses = Maximum 4 marks	4		
B	FINANCIAL INFORMATION OF BIDDER Audited Statements of Accounts and Income Tax Return Forms must be attached as supporting documents.	Max. 35		
5.	Average Annual Turnover during the last 03 fiscal years	Max. 20		
5.1	Above PKR 100 million	05		
5.2	Above PKR 200 million	15		
5.3	Above PKR 300 million	20		
6.	Total Assets – at the end of last financial year	Max. 15		
6.1	Above PKR 100 million	05		
6.2	Above PKR 150 million	10		
6.3	Above PKR 200 million	15		

16.4 Only those group's Financial offer will be announced / considered which were technically qualify by the Committee. Bidders are advised to give separate sealed envelope (s) of every quoted group and should mention the name of the Group and tender serial number on the front of the sealed envelope in **BOLD and legible letters** to avoid confusion, otherwise, the Financial Proposal Envelope will be opened on qualified item basis and it will not be challenged by the bidder that procuring agency has opened the Financial Proposal of the disqualified items besides qualified items.

16.5 Bidders achieving minimum **75% points / marks** will be considered only for further process besides compliance of all mandatory clauses. Documentary evidence must be attached in support of each claim.

17. PROCESS TO BE CONFIDENTIAL

17.1. No company shall contact DUHS on any matter relating to its tendering process from the time of opening to the time of tendering announcement.

17.2 Any effort by a bidder to influence DUHS in the evaluation, comparison or selection decision may result in the rejection of its bid.

18. COMPLIANCE CERTIFICATE

18.1 The company should agree with the terms and conditions as mentioned in Annexure – A.

19. AWARD CRITERIA

19.1 Procuring agency will award the contract to the successful Bidder whose bid has been determined to be substantially responsive and has been determined to

be the lowest evaluated bid, provided further that the Bidder is determined to be qualified to perform the contract satisfactorily.

19.2 At first step, eligible bidder(s) as per clause-2 and responsiveness of bids as per clause 11 of this tender document fulfilling the qualification and technical evaluation criteria will stand technically qualified.

19.3 At second step, technically qualified and successful bidder(s) will be evaluated in the light of all Pre-Conditions, necessary requisites and shall be selected on lowest cost quoted as per rules and fulfilling all codal formalities, irrespective of their score in the previous step.

19.4 The selected bidder will have to furnish a **performance security @ 5% of total bid / contract price** valid for the period of the contract as per **Annexure – D.**

20. PROCURING AGENCY’S RIGHT TO ACCEPT ANY BID AND TO REJECT ANY OR ALL BIDS

20.1 The Procuring agency reserves the right to accept or reject any bid, as per Rule 25 of SPPRA Rules 2010 (Amended 2019) and to annul the bidding process and reject all bids at any time prior to contract award, without thereby incurring any liability to the affected Bidder or bidders or any obligation to inform the affected Bidder or bidders of the grounds for the Procuring agency’s action.

21. PROCURING AGENCY’S RIGHT TO VARY QUANTITIES

21.1 The Procuring agency reserves the right to increase or decrease the quantity of goods and services originally specified in the Format for Quoting the Rates / Schedule of Requirements / BoQ without any change in unit price or other terms and conditions.

22. REQUIREMENT / FORMAT OF BID

22.1 All bidders shall quote their **firm and final rates** including all the taxes, duties, levies etc. on the format given at **Annexure – E** and attach the requisite **Bid Security / Earnest Money** in the form of a Pay Order / Demand Draft / Bank Guarantee as per this Tender Document requirement / obligations.

23. ALTERNATIVE BIDS

23.1 Alternate Bids shall not be allowed, if any bidder elects to submit alternative bid(s) / proposal(s), both bids viz. ORIGINAL and ALTERATIVE will be rejected straightaway.

24. NOTIFICATION OF AWARD OF CONTRACT

24.1 Prior to expiration of the bid validity period or extended bid validity period, the purchaser will notify the successful bidder in writing about the acceptance of the offer delivery by hand or by registered letter or by Courier or by email. The notification of award will constitute the formation of the contract.

25. CONTRACT AGREEMENT

25.1 Subject to the fulfillment of all codal formalities, the purchaser will award the contract to successful bidder whose bid has determined to be qualified to

perform the contract satisfactorily. Both parties i.e. Purchaser and Bidder will sign the Contract Agreement on the stamp paper with stamp duties as per prevailing Govt. Rules. The expenditure involved on the said contract agreement will be borne by the bidder.

25.2 DUHS reserves the right to cancel the agreement with or without giving notice (depending on nature of violation of contract agreement) and forfeit Security Deposit / Performance Bond and any amount due to the Agency. The Agency shall reproduce draft contract agreement provided by DUHS on stamp paper with stamps affixed of the value equals to the prevailing Government rules / rates. Bidder shall pay the prevailing Service Charges as per the article 22-A (Contract) of the schedule of stamp act 1899.

25.3 The Agency shall not alter/add/delete any article, clause or chapter of the draft contract agreement. However, the Service Provider may rephrase any clause, article or chapter with the consent of the DUHS for the purpose of clarity, legality, or otherwise except where scope of work, terms & conditions, and service charges is not adversely affected against the DUHS.

26. PERFORMANCE SECURITY

26.1 The successful bidders must deposit the requisite amount of Performance Security equivalent to 5% of the total bid amount within twenty (20) days in the form of Call Deposit / Bank Draft / Pay Order / Bank Guarantee issued by a scheduled bank of Pakistan, in favour of the Dow University of Health Sciences, Karachi. The Performance Security submitted should be valid for 28 days beyond the contract expiry period. No interest will be paid on Performance Security / Bid Security.

26.2 Forfeiture of Performance Security

- a) In the event of failure to provide services as per Contract Agreement / Work Order within the stipulated period, the security deposit may be forfeited.
- b) In that event, acquiring of the said services may be taken from the next lowest bidder vide the same Work Order at contractors risk and cost without any farther reference, so that the loss incurred would be recoverable from the Performance Security of the said contractor or from any sum due of which may become due to the contractors.
- c) If any equipment / instrument or property of DUHS is damaged by the representative of approved firm, cost of the same will be deducted from the performance security money / pending bills of the contractor.

26.3 Refund of Performance Security: After successful completion of services in contractual period, performance security will be refunded within the six months if not extended for further period.

27. REDRESSAL

27.1 Redressal of Grievances & settlement of dispute will be as per SPPRA Rule-2010 (Amended 2019)

28 ARBITRATION

27.1 In case of any dispute, difference or and question which may at any time arise between the parties hereto or any person under them, arising out in respect of this letter of intent or this subject matter thereof shall be referred to

the to Vice Chancellor, DUHS or his nominee of and CEO of the company / firm / agency for arbitration / settling of the dispute, failing which the decision of the court law in the jurisdiction of Karachi binding to the parties.

29 APPLICABLE LAWS

29.1 The Contract shall be governed by the Laws of Pakistan and the Courts of Karachi – Pakistan shall have exclusive jurisdiction.

30 FORCE MAJEURE

30.1 Force majeure shall mean any event, act or other circumstances not being an event, act or circumstance under the control of the DUHS or of the Security Service Provider i.e, Earthquake, Flood, or any other Severe Climatic circumstances. Non-availability of materials / supplies / required security services or any other event leads towards clear negligence of the Security Guards / Supervisors or the Security Company shall not constitute Force majeure.

30.2 If by reasons of Force Majeure supplies or security services cannot be delivered by the due delivery date, then the delivery date may be extended appropriately by the DUHS keeping in view its all the circumstances and requirements.

30.3 The Security Service Provider shall not be liable for liquidated damages, forfeiture of its Performance Security, blacklisting for future tenders, termination for default, if and to the extent of his failure / delay in performance / discharge of obligations under the Contract is the result of an event of Force Majeure.

30.4 If a Force Majeure situation arises, the Security Service Provider shall, by written notice served on the DUHS, indicate such condition and the cause thereof. Unless otherwise directed by the DUHS in writing, the Security Service Provider shall continue to perform under the Contract as far as is reasonably practical, and shall seek all reasonable alternative means for performance not prevented by the Force Majeure event.

NOTICE INVITING TENDER (NIT)

No. DUHS/DP/2019/82 Dated 02 October 2019

Dow University of Health Sciences (DUHS), Karachi re-invites the bids from well-reputed Security Services Agencies / Companies registered with SRB & FBR to provide **Security Services at the various campuses of DUHS** besides other Health / Diagnostic Facilities and Lab. Collection Units across Sindh Province, Quetta and Hub.

Tender fee	Rs. 2,000/- (Rupees two thousand only) Non-Refundable
Bidding procedure	Single Stage – Two Envelope Procedure
Bid security	2% of the total bid value.
Last tender purchasing date	04 November 2019
Deadline for submission of bids	05 November 2019 up to 11:00 a.m.
Bid Opening Date & Time	05 November 2019 at 11:30 a.m.
Note: In case of any unforeseen situation or government holiday resulting in closure of office on the date of opening, bids shall be submitted / opened on next working day at the given time and venue.	

Bidding document may be purchased by interested bidders on the submission of a written application, NTN, SST Certificates and Pay Order / Demand Draft of tender fee during office hours. Tender Notice and bidding documents are also available for information on the websites of Dow University of Health Sciences (www.duhs.edu.pk) and Sindh Public Procurement Regulatory Authority (<http://ppms.pprasindh.gov.pk>).

Conditional Bids, Telegraphic Bids, Bids not accompanied by Bid Security of required amount and form, bids received after specific date and time and bids of Black Listed firms will be rejected.

The Dow University of Health Sciences, Karachi (DUHS) reserves the right to reject any or all the bids subject to the relevant provisions of SPP Rules 2010 (Amended 2019).

Director Procurement
Dow University of Health Sciences (Ojha Campus)
Procurement Directorate at Library Block,
SUPARCO Road, off Main University Road,
Gulzar-e-Hijri, Scheme No. 33, Karachi.
Phone No. + 92-21-99261497
Email: director.procurement@duhs.edu.pk

ANNEXURE -A

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We hereby undertake that our bid is accompanied with all the requisite documents mentioned in tender evaluation criteria of the bid document.

The following be signed and attached with the bids as a general compliance to tender document requirements, if agreed upon:

Name of Firm:

Name of Representative:

Mailing Address with Phone:

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Signature of authorized Officer and Seal of the Company:

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1. Aim: To establish foolproof security arrangements to ward off any subversive / untoward incident. The following are the scope of work to be performed if hired for provision of security services for DUHS.

a. Security Guards

- (i). The company shall provide Security Guards at designated location(s) to provide security cover, and also Security Guards with Automatic / Semi-automatic / rapid-fire weapon as per given schedule of duty timing.
- (ii). The company shall provide and ensure that each guard on duty has received and understood written instructions of basic duties and has the following in his possession.
 - 1. Company card and copy of Computerized National Identity Card (CNIC).
 - 2. Torch for guards on evening and night duties
 - 3. Standard Uniform.
 - 4. Weapon(s) with ammunition of agreed kind and quality to be provided only to the relevant security guard as per the requirement of DUHS.
- (iii). The Guard will be called “**Standing Security Guard**” and will remain alert, patrolling and vigilant throughout their duty hours, and any mishap will be the responsibility of the company under all circumstances.
- (iv). The company shall be bound to execute the directives of the DUHS’s Standing Security Orders, which will be conveyed to the company through Email, Whatsapp message / SMS or Letter etc.
- (v). The company shall be responsible to provide satisfactory services at all key points/offices of DUHS premises with the following conditions:
 - a. The company shall maintain extra guards to be readily available with the company as the substitute for the supervisors/Guards who become absent /short/sick at the company’s own enrollment for which the DUHS Management will not make any extra payment.
 - b. The company shall deploy energetic, smart and healthy, well trained ex-armed forces personnel (preferable) or well-trained civilians with perfect turnout, smart uniform and fully competent to meet security requirements / demands at sensitive/vulnerable points in consultation with the security in charge of the DUHS Management designated for the purpose.

- c. Upon unsatisfactory performance of the supervisor/guards as determined by the DUHS Management, the contract agreement shall be terminated by giving one month's notice to the Security Company. Unsatisfactory performance includes:
- Unable to provide desired number of security guards / supervisors / lady searchers.
 - Absence of security guard(s) from duty
 - Non-Attendance of office on scheduled / prescribed time.
 - Casual performance of duty by guard(s)
 - During the period of agreement, the responsibility of any loss and damage due to unsatisfactory performance of the security company.
 - Non-reporting of major incidents to DUHS management that occurs in the DUHS premises
- d. Daily attendance shall be marked as per the approved attendance system of the DUHS. Security Company head-office shall also submit the Daily Attendance Sheet. Month-wise bill be submitted to DUHS, on 1st week of every month regularly.
- e. The guard services must be on shift basis according to labor laws each day with different guard at each shift shall be provided by the company to DUHS.
- f. The company of active performance of duties by the security guards and working of mechanical security system round the clock, seven days a week even on holidays and shall maintain **a supervisory network of its own** to ensure presence.

b. Mechanical Security System:-

- (i) The company shall provide “**Hand-Held Metal Detectors**” wherever required by DUHS.
- (ii) The company shall provide “**under carriage Car-Search Mirror**” wherever required by DUHS.
- (iii) The company shall provide “**Walk through Gate**” if required by DUHS.
- (iv) The company shall utilize already available CCTV cameras, monitors and DVRs wherever required by DUHS.
- (v) The company shall provide communication in shape of “**Walkie Talkies intercommunication system**”, wherever required by DUHS.
- (vi) The company shall provide and install the equipment mentioned at serial No i, ii, iii, and v from the first day of this agreement, if required by DUHS, till its end /termination, whichever occur earlier.

- (vii) The company shall provide its above listed equipment in good quality and condition and ensure its proper activation / operation throughout the period of contract agreement.
- (viii) The ownership of the company's above listed equipment shall rest with the company. However it shall not be replaced after its installation from the location without the prior written approval of the DUHS Management.
- (ix) During the period for which the equipment is taken out for repair or replacement, the company shall provide its replacement of the same nature, quality and condition, without affecting security services. However, upon termination of this agreement, the company shall be permitted to remove all its apparatus /equipment installed in the premises.
- (x) The company shall ensure activation of the equipment round the clock, seven days a week, without any interruption.
- (xi) The possible use of Hand Held Metal Detector, Car search mirrors, walk through gates and walkie-talkies, will be defined in a mutually agreed Standing Operation Practices to be devised at each location.
- (xii) The company shall be responsible for the maintenance of its equipment.
- (xiii) The DUHS Administration shall provide adequate space, light and power at the premises for installation and operation of the equipment.
- (xiv) The company shall be responsible for proper and effective use of Mechanical Security Systems.
- (xv) The company shall comply with all the instructions as and when given by the DUHS Management regarding services and use of all equipment.
- (xvi) The company shall be responsible to provide **“Walk Though Security System”** and central alarm service, as and when / wherever, required by DUHS.

2. The guard's duties shall inter Alia include the following

- a. Prevention of entry into offices /installation premises trusted in the charge of the company, of any person not authorized by DUHS Management or any person who lacks proper identification or intrudes the secured premises.
- b. Prevent pilferage of items /equipment/property belonging to DUHS from the premises placed under the charge of the company as per written instructions issued by the authorized officer of the DUHS Management. Proper inventory list will be prepared and checked by both the parties or any part of property will not be removed without a proper gate pass.
- c. Inform concerned authorized officer of the DUHS Management promptly and accurately, of any occurrence detrimental to the security of the installation premises and property of the DUHS placed under charge of the company.

- d. To take proper action in case of emergencies like:
 - (i). Fire, rising of alarm and proper communication to fire brigade and officer in-charge of the installation and arrange rescue activities.
 - (ii). Forced Entry will be promptly reported to the local police station, DUHS security incharge and Security Company's head office for appropriate action.
 - (iii). Law and order situation will be promptly reported to the local police station, DUHS Security incharge and the security company head office of the company for appropriate action. All entry points shall be closed under such situation.
 - (iv). Provide medical assistance to DUHS Management to any person injured in the premises. The provision of medical coverage and its cost shall be borne by DUHS, in case, if the negligence is in part of the DUHS.
 - (v). To carry out daily checking of all security lights, entry points and locked premises for their effectiveness after office hours or on closed holidays.
 - (vi). Patrolling/picketing the installation as per specific written orders peculiar to the installation prepared by the company and approved by the DUHS Administration.
 - (vii). To properly brief the relieving guard, about any situation concerning the security.
- e. Security guards must have under gone, Fire Fighting Trainings and elimination of the subversive activities (bidder is bound to provide the training certificate on the demand of DUHS). Further coordination with concerned secret agencies; special police, local police and civil defense authorities will be done at site and to take immediate remedial measures.
- f. The guard shall perform duties including security of DUHS personnel, installations, its property and fire fighting in any eventuality of a fire disaster or any other likely attack by the human being or group of human beings.
- g. During the validity of the contract agreement, in case damage occurs to the property or personnel of the DUHS and due to outbreak of fire or any other eventuality caused by the negligence of the security guards, the company shall be wholly responsible and liable for paying for such losses occurred to DUHS, as a result of their negligence, to be decided by a committee consisting of representatives, in equal number of both the parties, which will decide the matter after considering the following:
 - (i). Negligence of security guards amounting to an act of omission or commission as a result to which loss occurs as enlisted in the indemnity clause.
 - (ii). Negligence of guards in case of the fire, or other disaster, which is caused by any act omission and commission of security guards.

- (iii) Any fire/disaster, which erupts from outside as a result of any calamity and accident and is beyond the control of security guards, will not fall under the indemnity clause.
- (iv) The Company shall notify its representatives who will be contracted for immediate replacement in the event of unsatisfactory performance of deputed personnel.

3. Confidentiality :

The company shall ensure that all employees performing, the services shall not any time during the validity of the contract agreement or thereafter, will not disclose any information whatsoever, to any person, as to be affairs of the DUHS or its personnel and as to any other matter, which may come to their knowledge by reason of performance of the services. If in the opinion of the DUHS Management there has been any such disclosure the person concerned shall immediately be dismissed from the service of the company and other necessary action shall also be initiated with the consultation of DUHS management.

4. Responsibilities of the Company:

- a. In addition to the services to be performed by the company specified above, the company shall provide at additional cost to the DUHS such supervision of its employees as in necessary to adequately fulfill its obligation.
- b. The company is responsible for ensuring that all its employees performing the services are physically and mentally fit, have no communicable disease and are in good health in all respects to perform the duties.
- c. The Company is an independent contractor and accordingly is fully responsible for any accident or injury to its personnel or caused by its personnel and agrees that neither the DUHS nor any of its personnel shall be held liable for either of the above in any manner.
- d. The personnel of the company shall not in any manner indulge in any unionism nor have any linked activity with DUHS employees.
- e. The company is responsible for recruitment, discipline and all other service matters of its employees. They shall not in any case communicate with the DUHS management regarding their service matters that is the sole responsibility of the company.
- f. The DUHS may refuse to accept services from any of the employees of the company, whose work has been found unsatisfactory or not in the accordance with the requirements of this document.
- g. The company shall be responsible for the deployment of security guards at all vulnerable points as per the agreement. However for any new site, for which order of deployment will be issued by DUHS management, the company shall be responsible to deploy security guards and install the security system after the issuance of work order within seven days. In case of delay, if any incident takes place, it shall be covered under the indemnity clause.
- h. The Security Company will use its own frequency for communication (Walkie-Talkies) to the DUHS.

6. Restriction of Assignment / Take over

- a) The company shall not assign or sub-contract any of its duties or rights under this agreement, including but not limited to any benefit or interest herein or there under, any such assignment or sub-contacting by the company shall entitle the DUHS to terminate its services forthwith.
- b) If the company makes any arrangement with or assignment in favor of its creditors or amalgamates with any other concern or his taken over, the DUHS shall be entitled to terminate its services forthwith.

Authorized Signature [In full and initials]:

Name and Title of Authorized Signatory:

Name of Bidder:

Stamp / Seal:

BID SECURITY

Bank Guarantee No.: _____
Dated of issue: _____
Valid upto: _____
Value (Rs.): _____

To: [Name & Address of the Procuring Agency]

Dear Sir,

WHEREAS M/s. _____ (hereinafter called the Bidder) have requested us through _____ Bank Ltd., to furnish Bid Security by way of Bank Guarantee in your favor in the sum of _____ (IN FIGURE) _____ (IN WORDS) against your tender Notice No. _____ dated _____ **for Hiring of Security Services Company.**

WE HEREBY AGREE AND UNDERTAKE:

c. To make unconditional payment _____ to you on demand without further question or reference to the Bidder in case of withdrawal or modification of bid or any default or non-execution of the Contract or refusal to accept order by the Bidder from the date of opening of bids until the expiry of the validity of their offer.

d. To keep this guarantee in full force from (date) _____ up to _____ (date) _____ the date until which the Bidder offer is valid.

e. To extend the period of guarantee if such extension be necessary beyond the date stated in Para (ii) and as so desired by the Bidder.

Any claim arising out of this guarantee must be lodged with this Bank within the period the guarantee is valid and before the date of its expiry. After this date the guarantee will be considered null and void and should be returned to us.

Yours faithfully,

Name of the Bank: _____
Authorized officer's Signature & Seal: _____

FOR PERFORMANCE BOND

Bank Guarantee No.: _____
Dated of issue: _____
Valid upto: _____
Value (Rs.): _____

To: [Name & Address of the Procuring Agency]

Whereas _____ **[Name of Bidder]** (hereinafter called "the Bidder") has undertaken, in pursuance of Contract No. **[number]** dated **[date]** to supply **[description of services]** (hereinafter called "the Contract").

And whereas it has been stipulated in the said Contract that the Bidder shall furnish to the Dow University of Health Sciences, Karachi with a Bank Guarantee by a scheduled bank for the sum of 5% of the total Contract amount as Security for compliance with the Bidder's performance obligations in accordance with the Contract.

And whereas we have agreed to provide a Guarantee: for the said Bidder

Therefore, we hereby unconditionally and irrevocably guarantee, on behalf of the Bidder, up to a total of **[Amount of the Guarantee in Words and Figures]** and we undertake to pay you, upon your first written demand declaring the Bidder to be in default under the Contract and without requiring the Dow University of Health Sciences, Karachi to initiate action against the Bidder and without cavil or argument any sum or sums within the limits of **[Amount of Guarantee]** as aforesaid. The amount stated in the demand made under this guarantee shall be conclusive proof of the amount payable by the Guarantor under this guarantee.

The obligations of the Guarantor under this guarantee shall be valid for one month after the completion of contractual obligations by the Bidder to the Dow University of Health Sciences, Karachi for which this Guarantee is being given, and until all and any obligations and sums due have been paid in full.

Yours faithfully,

Name of the Bank: _____
Authorized officer's Signature & Seal: _____

Witness 1: _____

Witness 2: _____

Sworn & Sign before me

This day of

IMPORTANT NOTE

1. Contractor shall be bound to pay the minimum salary to its employees working at DUHS as per the prevailing rates of the Labour & Human Resource Department, Government of Sindh and Sindh Minimum Wages Act 2015.
2. The guard services must be on shift basis according to labor laws.
3. The security services must be available at designated locations of Dow University of Health Sciences, Karachi round the clock i.e. 24 hours x 7 weeks and 365 days a year or as per the approved requirement of respective location:
4. DUHS reserves the right to increase / decrease or delete the quantities of mandatory services at the time of award of contract and also reserves the right to enhance the quantity of services without any change in unit price or other terms and conditions at any time during the contract period.

GROUP – A

DUHS – DOW MEDICAL COLLEGE (DMC) AND INSTITUTE OF PHYSICAL MEDICINES & REHABILITATION (IPM&R)

I. SHIFT INCHARGE / SUPERVISORS / SECURITY GUARDS / LADY SEARCHERS:

S#	Particulars	Monthly Service Charges for Each	Required Quantity	Total Monthly Service Charges
1.	2.	3.	4.	5. (3 x 4)
1.	Trained Shift In-charge / Security Officer Armed with 9mm Pistol with 2 loaded magazines Age 35 years to 55 years		02 Nos.	
2.	Trained Supervisor Armed with 9mm Pistol with 2 loaded magazines Age 30 years to 55 years		02 Nos.	
3.	Trained Lady Searcher Age 35 years to 45 years		06 Nos.	
4.	Trained Security Guard Armed with 9mm Pistol with 2 loaded magazines Age 25 years to 45 years		2 Nos.	
5.	Trained Security Guard Age 25 years to 45 years		23 Nos.	
MONTHLY CHARGES (IN PAK RS.) Including all the taxes				
TOTAL CHARGES FOR 12 MONTHS (IN PAK RS.) Including all the taxes				

II. WALKIE-TALKIE SYSTEM

S#	Particulars	Monthly Rates For Each	Required Quantity	Total Monthly Charges
1.	2.	3.	4.	5. (3 x 4)
1.	Walkie -Talkie (Best quality) As per PTA approved standard and specifications		04 Nos.	
2.	Base Set As per PTA approved standard and specifications		01 No.	
MONTHLY CHARGES (IN PAK RS.)				
Including all the taxes				
TOTAL CHARGES FOR 12 MONTHS (IN PAK RS.)				
Including all the taxes				
GRAND TOTAL FOR 12 MONTHS (IN PAK RS.)				
Including all the taxes (I + II)				
(Amount in Words _____ only)				
2% Bid Security / Earnest Money				Rs.

Authorized Signature [In full and initials]:

Name and Title of Authorized Signatory:

Name of Bidder:

Stamp / Seal:

GROUP – B
DUHS - OJHA CAMPUS

I. SHIFT INCHARGE / SUPERVISORS / SECURITY GUARDS / LADY SEARCHERS:

S#	Particulars	Monthly Service Charges for Each	Required Quantity	Total Monthly Service Charges
1.	2.	3.	4.	5. (3 x 4)
1.	Trained Shift In-charge / Security Officer Armed with 9mm Pistol with 2 loaded magazines Age 35 years to 55 years		02 Nos.	
2.	Trained Supervisor Armed with 9mm Pistol with 2 loaded magazines Age 30 years to 55 years		06 Nos.	
3.	Trained Lady Searcher Age 35 years to 45 years		20 Nos.	
4.	Trained Security Guard Armed with 9mm Pistol with 2 loaded magazines Age 25 years to 45 years		5 Nos.	
5.	Trained Security Guard Age 25 years to 45 years		100 Nos.	
MONTHLY CHARGES (IN PAK RS.) Including all the taxes				
TOTAL CHARGES FOR 12 MONTHS (IN PAK RS.) Including all the taxes				

II. WALKIE-TALKIE SYSTEM

S#	Particulars	Monthly Rates For Each	Required Quantity	Total Monthly Charges
1.	2.	3.	4.	5. (3 x 4)
1.	Walkie -Talkie (Best quality) As per PTA approved standard and specifications		08 Nos.	
2.	Base Set As per PTA approved standard and specifications		01 No.	
3.	Repeater As per PTA approved standard and specifications		01 No.	
MONTHLY CHARGES (IN PAK RS.) Including all the taxes				
TOTAL CHARGES FOR 12 MONTHS (IN PAK RS.) Including all the taxes				
GRAND TOTAL FOR 12 MONTHS (IN PAK RS.) Including all the taxes (I + II)				
(Amount in Words _____ only)				
2% Bid Security / Earnest Money				Rs.

Authorized Signature [In full and initials]:

Name and Title of Authorized Signatory:

Name of Bidder:

Stamp / Seal:

GROUP – C

DUHS – DOW LABS. & OTHER FACILITIES

1. Dow Lab Gulshan-e-Hadid	25. Dow Lab Water Pump
2. Dow Lab Quaidabad Landhi	26. Dow Lab OLD IHM (IKEC)
3. Dow Lab Landhi Babar Market	27. LEJ Campus
4. Dow Lab Malir	28. Dow Lab Gulshan-e-Maymar
5. Malir Chest Clinic	29. Dow Lab Gulistan-e-Jouhar
6. Dow Lab Memon Goth	30. Dow Lab Rashid Minhas Road
7. Dow Lab Saudabad	31. Dow Lab Gulshan-e-Iqbal
8. Dow Lab Shah Faisal Colony	32. Dow Lab Hyderabad Latifabad
9. Dow Lab Korangi (No. 2 1/2)	33. Dow Lab Hyderabad Saddar
10. Dow Lab Korangi (No.5)	34. Dow Lab Sanghar
11. Dow Lab & Poly Clinic Mehran Town	35. Dow Lab Nawab Shah
12. Dow Int'l Dental College Chanecer Goth	36. Dow Lab Larkana
13. Dow Lab Khayaban e Jami (DHA)	37. Dow Lab Moro
14. Dow Lab Jinnah Hospital	38. Dow Lab Mithi
15. Dow Civil Lab DMC Campus	39. Dow Lab Thatta
16. Dow Lab Garden	40. Dow Lab Mirpurkhas
17. Dow Lab Lyari General Hospital	41. Dow Lab Sukkur
18. Dow Lab & Medical Centre Hijrat Colony	42. Dow Lab Gotkhi
19. Dow Lab Saeedabad	43. Dow Lab Shikarpur
20. Dow Lab Orangi	44. Dow Lab Jacobabad
21. Dow Lab Nazimabad & Chest Clinic	45. Dow Lab Hub
22. Dow Lab Nazimabad	46. Dow Lab Quetta Faiz Muhammad Rd
23. Dow Lab North Karachi	47. Dow Lab Quetta Jinnah Road
24. Dow Lab FB Area	48. Dow Lab Quetta Satellite Town

I. Shift Incharge / Supervisors / Security Guards / Lady Searchers:

S#	Particulars	Monthly Service Charges for Each	Required Quantity	Total Monthly Service Charges
1.	2.	3.	4.	5. (3 x 4)
1.	Trained Lady Searcher Age 35 years to 45 years		02 Nos.	
2.	Trained Security Guard Armed with 9mm Pistol with 2 loaded magazines Age 25 years to 45 years		03 Nos.	
3.	Trained Security Guard Age 25 years to 45 years		60 Nos.	
MONTHLY CHARGES (IN PAK RS.) Including all the taxes				
TOTAL CHARGES FOR 12 MONTHS (IN PAK RS.) Including all the taxes				

Authorized Signature [In full and initials]:

Name and Title of Authorized Signatory:

Name of Bidder:

Stamp / Seal:

GROUP – D
OPTIONAL / ON REQUIREMENT BASIS

I. REQUIREMENT OF ADDITIONAL GUARDS:

- a. Additional Armed Guard(s) (Trained Civilians) will be required by DUHS, at any time, at any of its location(s) on call basis, to accompany DUHS's Team(s) during field visits. These visits may extend for few hours, up to a week or more. DUHS's representative would intimate the Security Company for any such requirement at least 6 x hours before commencement of task / requirement.
- b. Additional Armed Security Guards (Ex-Armed Forces only) equipped with automatic / semi-automatic / rapid-fire weapons will be required by DUHS, at any time, at any of location(s) at our offices and on call basis, to accompany DUHS's Monitoring Team(s) during field visits. These visits may extend for few hours, up to a week or more. DUHS's representative would intimate the Security Company for any such requirement at least 6 x hours before commencement of task / requirement.

i.	Rate Per Day for 1 x additional Armed Security Guard . Ex-Armed Forces preferably from fighting arms (Infantry, Armored Corp, Air Defence, Engineers Corp, FC, Rangers). Armed with Automatic / Semi-automatic / rapid-fire weapon	For Field duties (on Call Basis)	Rs.
ii.	Rate Per Day for 1 x additional Armed Security Guard . Ex-Armed Forces preferably from fighting arms (Infantry, Armored Corp, Air Defence, Engineers Corp, FC, Rangers)	For Office duties (on Call Basis)	Rs.
iii.	Rate Per Day for 1 x additional Armed Security Guard (Trained Civilian). Armed with Automatic / Semi-automatic / rapid-fire weapon	For Field duties (on Call Basis)	Rs.
iv.	Rate Per Day for 1 x additional Armed Security Guard (Trained Civilian). Armed with Automatic / Semi-automatic / rapid-fire weapon	For Office duties (on Call Basis)	Rs.
v.	Rate Per Day for 1 x Mobile Vehicle for Escort	For Office duties (on Call Basis)	Rs.

2.1 Per Day Rates of Allied Security Equipment

i.	Hand –Held Metal Detector (Rate per Item including taxes)	Rs.
ii.	Car-Search Mirror (Rate per Item including taxes)	Rs.
iii.	Walk Through Gate (Rate per Item including taxes)	Rs.
iv.	Vehicle Scanner (Explosive detector) (Rate per Item including taxes)	Rs.

Authorized Signature [In full and initials]:

Name and Title of Authorized Signatory:

Name of Bidder:

Stamp / Seal:

ANNEXURE-F

If provided information with the bid document found false, or any criminal proceedings found in any court of law, the services of the hired security agency will be immediately terminated without assigning any reason and making any refund / payment. Further, the performance security given by the firm will also be confiscated and the firm will be declared black listed.

M/s. _____

Contact Person : _____

Address : _____

Tel #: _____ Mobile #: _____ Fax #: _____

Email : _____

Signature : _____ Dated : _____

Agency Seal :

ATTESTED BY NOTARY PUBLIC

ANNEXURE – G

[Location, Date]

To: [Name and address of Employer]

Re: DUHS/DP/2019/_____ , Dated _____ 2019, for “Hiring of Security Services Company”.

Dear Sir,

I/we hereby declare that, our firm's Annual Turnover is as follow:

F. Y. 2016 – 17	F. Y. 2017 – 18	F. Y. 2018 – 19
PKR _____(Million)	PKR _____(Million)	PKR _____(Million)

And,

I/we hereby declare that, our firm had filed Income Tax Returns for last the 3 financial years i.e. 2016-17 & 2017-18 & 2018-19. Copies of ITR and Audit Reports are attached for ready reference.

Yours faithfully,

Authorized Signature [In full and initials]:

Name and Title of Authorized Signatory:

Name of Bidder:

Stamp / Seal:

ATTESTED BY NOTARY PUBLIC

ANNEXURE – H

[Location, Date]

To: [Name and address of Employer]

Re: DUHS/DP/2019/_____ , Dated _____ 2019, for “Hiring of Security Services Company”.

Dear Sir,

I/we hereby mention following list of valid Clients details where our firm had provided services **during the last five (05) years**, supported by copy of agreements / contracts / work orders for your reference:

Sr. No.	Client Name / End User	Nature of Client (Govt./ Semi Govt./ Bank / Embassy / Private Sector)	No. of Guards deployed	Starting Date	Completion Date	Total contract/ Project value (PKR)	Status (Ongoing / Completed)

Yours faithfully,

Authorized Signature [In full and initials]:

Name and Title of Authorized Signatory:

Name of Bidder:

Stamp / Seal:

ATTESTED BY NOTARY PUBLIC

ANNEXURE – I

[Location, Date]

To: *[Name and address of Employer]*

Re: DUHS/DP/2019/_____, Dated _____ 2019, for “Hiring of Security Services Company”.

Dear Sir,

I/we hereby declare that, our firm M/s _____ have following weapons (copy of licenses are attached for your reference):

A. SEMI-AUTOMATIC 222 OR 223 OF 5.56 BORE

Sr. No.	License No.	No. of Weapons Registered on License	Date of issuance	Date of Expiry
Use additional lines / pages if required				

B. SEMI-AUTOMATIC MP5 OF 0.32 BORE / 0.30 BORE

Sr. No.	License No.	No. of Weapons Registered on License	Date of issuance	Date of Expiry
Use additional lines / pages if required				

C. PUMP ACTION / REPEATER 12 BORE

Sr. No.	License No.	No. of Weapons Registered on License	Date of issuance	Date of Expiry
Use additional lines / pages if required				

Yours faithfully,

Authorized Signature [In full and initials]:

Name and Title of Authorized Signatory:

Name of Bidder:

Stamp / Seal:

ATTESTED BY NOTARY PUBLIC

ANNEXURE – J

1.	Registered Company Name	
2.	Registration License Number issued by Ministry of Interior / Home Department (Attach documentary evidence)	
3.	National Tax Number (Attach documentary evidence)	
4.	General Sales Tax Number (Attach documentary evidence)	
5.	Sindh Sales Tax Number (Attach documentary evidence)	
6.	Registration Certificate with EOBI / SESSI (Attach documentary evidence)	
7.	Years of Operation of Company after its Registration (Attach documentary evidence)	
8.	Managerial Capability i. Total no. of Permanent Staff ii. Total No. of Contract / Project Staff (Attach as separate Annexure)	
9.	Assignment in hand (Presently) (Attach as separate Annexure)	
10.	Bank Name and Branch	
11.	Bank Account Number	
12.	Additional Professional Registration Details (if any):	
13.	Physical address	
14.	Postal address	
15.	Telephone Number	
16.	Fax Number	
17.	E-mail address	
18.	Blacklisting / Complaint / Litigation against the firm (By any govt. or other org. if any)	
19.	Name & Address of the companies / subsidiaries and associated companies, if any, with whom there is collaboration or joint venture	
20.	Whether pay order, for the requisite Bid Security enclosed? (Yes / No)	
21.	Any other relevant detail	

Authorized Signature [In full and initials]:

Name and Title of Authorized Signatory:

Name of Bidder:

Stamp / Seal:

APPENDIX - I

•

CERTIFIED THAT M/S., HAS NOT BEEN BLACK-LISTED BY ANY PUBLIC OR PRIVATE SECTOR ORGANIZATION (FEDERAL / PROVINCIAL / LOCAL) IN PAKISTAN..

M/s. _____

Contact Person : _____

Address : _____

Tel #: _____ Mobile #: _____ Fax #: _____

Email : _____

Signature : _____ Dated : _____

Agency Seal :

ATTESTED BY NOTARY PUBLIC

APPENDIX - II

[Date & Location]

Certified that M/s. _____ will bound to deploy Security Supervisors / Guards, who would be security wise cleared by MoI / Provincial Home Department / police. If found non-complied, DUHS may immediately terminate the contract leading to forfeiture of earnest money or performance security and further to blacklisting of the firm.

Authorized Signature [In full and initials]:

Name and Title of Authorized Signatory:

Name of Bidder:

Stamp / Seal:

APPENDIX - III

[Date & Location]

Certified that M/s. _____ will bound to deploy Security Supervisors / Guards, who are Ex-armed Forces Personnel / Ex-armed Forces plus well trained civilians / well trained civilians. If found non-complied, DUHS may immediately terminate the contract leading to forfeiture of earnest money or performance security and further to blacklisting of the firm.

Authorized Signature [In full and initials]:

Name and Title of Authorized Signatory:

Name of Bidder:

Stamp / Seal:

ATTESTED BY NOTARY PUBLIC

APPENDIX - IV

[Date & Location]

Certified that M/s. _____ will bound to deploy Security Supervisors / Guards, who would are having at least 5'.6” height and within the requisite age bracket. If found non-complied, DUHS may Immediately terminate the contract leading to forfeiture of earnest money or performance security further to blacklisting of the firm.

Authorized Signature [In full and initials]:

Name and Title of Authorized Signatory:

Name of Bidder:

Stamp / Seal:

ATTESTED BY NOTARY PUBLIC

**DECLARATION OF FEES, COMMISSION AND BROKERAGE ETC.
PAYABLE BY THE SUPPLIERS OF GOODS, SERVICES & WORKS IN
CONTRACTS WORTH RS. 10.00 MILLION OR MORE**

M/s. _____ , the service provider hereby declared that:

- (a) Its intention not to obtain the procurement / services / work of any contract, right, interest, privilege, or other obligation or benefit from the DUHS or any administrative or financial offices thereof or any other department under the control of the DUHS through any corrupt practice(s).
- (b) Without limiting the generality of the forgoing the bidder / company / firm / agency represents and warrants that it has fully declared the charges, fees, commission, taxes, levies etc, paid or payable to anyone and not given or agreed to give and shall not give or agree to give to anyone within the DUHS directly or indirectly through any means any commission, gratification, bribe, gifts, kickback whether described as consultation fee or otherwise, with the object of obtaining or including the procurement or service contract or order or other obligations whatsoever from the DUHS, except that which has been expressly declared pursuant hereto.
- (c) The bidder / company / firm / agency / accepts full responsibility and strict liability for making any false declaration/statement, not making full disclosure, misrepresenting facts or taking any action likely to degrade the purpose of declaration, representation and warranty. It agrees that any contract / order obtained aforesaid shall without prejudice to any other right & remedies available to the DUHS under any law, contract, or other instrument, be stand void at the discretion of the DUHS.
- (d) Notwithstanding any right and remedies exercised by the DUHS in this regard, bidder / company / firm / agency agrees to indemnify the DUHS for any loss or damage incurred by it on account of its corrupt business practice & further pay compensation to the DUHS in any amount equivalent to the loss of any commission, gratification, bribe, gifts, kickback given by the bidder / company / firm / supplier / agency / service provider as aforesaid for the purpose of obtaining or inducing procurement / work / service or other obligation or benefit in whatsoever from the DUHS.

Dow University of Health Sciences
Signature & Seal

(Name of Security Firm)
Signature & Seal

Note: This integrity pact is mandatory requirement other than auxiliary services / works.

APPENDIX - VI

[Date & Location]

Certified that Mr. _____ S/o _____ bearing
Service Card No. _____ CNIC No. _____ is working
as Armourer for M/s. _____ who will Examine / Check
weapons of the deployed armed Guards / Security Supervisor(s) at least once in a month.

Authorized Signature [In full and initials]:

Name and Title of Authorized Signatory:

Name of Bidder:

Stamp / Seal:

ATTESTED BY NOTARY PUBLIC

(Specimen Purpose only)

M/S. _____ company incorporated Under Companies Ordinance 1984 and having its registered office at _____ (Hereinafter referred to as the CONTRACTOR, which expression shall, unless it be repugnant to the context or meaning thereof, be deemed to mean and include its successors and assign) of the ONE PART and the Dow University of Health Sciences, Karachi (hereinafter referred to as the DUHS, which expression shall unless it be repugnant to the context or meaning thereof, be deemed to mean and include its successor and assigns) of the OTHER PART.

WHEREAS the CONTRACTOR is a service provider.

AND

M/S. DOW UNIVERSITY OF HEALTH SCIENCES is a procuring agency. The DUHS intends to Hire Security Services _____ on rate contract basis, therefore, invited bids through NIT # _____, Dated: _____, acting through its Vice Chancellor having its Office Baba-e-Urdu, Karachi (hereinafter referred to as the 'Customer' which expression shall; where the context so permit, means and include it successors-in-interest and assigns) of the other part. WHEREAS the M/s. _____ (successful bidder) submitted his bid vide _____ in accordance with the bid documents and was selected as "successful bidder" pursuant to the bidding process and negotiation on contract prices awarded the Letter of Acceptance" (LoA) No: _____ to the contractor on _____.

1. SECURITY MEASURES

- 1.1 The Security Company shall maintain the proper record at main gate during the IN & OUT of vehicle/visitors at site.
- 1.2 The Security Company shall provide the thumb impression device to put the thumb of Security Guards to ensure their attendance in time. Besides the attendance would be verified by the in charge Go down.
- 1.3 The Security Company shall be responsible to ensure the safety and security of DUHS's assets moveable and immovable including Cargo stored in warehouse.
- 1.4 Arms shall be in working condition at all the time. Armed Guards equipped with sufficient cartridges.

2. GENERAL CONDITIONS

- 2.1 DUHS at its discretion can reduce/increase the number of guards, on agreed rate of payment and on the same terms & conditions, on the request o relevant in charges in case of emergencies. However, the in charge have to immediately inform the DUHS and Director / Management. The verbal intimation would be duly followed by written request mentioning therein the circumstances / reasons on next day.
- 2.2 Security Company shall ensure the availability of adequate reserve guards. In case of absence casual or other leave by any Security Guard, the Security Company shall provide the alternate guard from the reserve guards.
- 2.3 Security Company shall ensure the placement of Guards, strictly in accordance with agreement, Terms and Conditions.

- 2.4 In case of absence of any Security Guard, the Security Company shall be liable to provide the required strength at site otherwise DUHS reserve the right to imposed the penalty as per agreement.
- 2.5 DUHS can increase/decrease the number of guards. In this situation the Security Company will be informed in writing accordingly. In case of number of guards increased/decreased upon directives of DUHS, the payment shall be made / adjusted on the agreed rates.
- 2.6 The contractor will provide physically fit and sound in health armed guard, properly uniform and ensure that each guard must have following documents:
 - 2.6.1 Attested photocopy of NADRA Computerized Card.
 - 2.6.2 Original Service Card issued by the Security Company.
 - 2.6.3 Photocopy of license, certificate of weapon held by the guard.
 - 2.6.4 Copy of Certified discharge work issued by Ex-Armed Forces.
Without uniform, Lethargic, inefficient, over and below age guards will not be accepted.
- 2.7 This agreement would effect from the date of Signing of this agreement and shall continue in force unless and until it is determined in accordance with the provisions regarding termination of agreement.
- 2.8 The Security Company would response to cover all financial rates of Security Guards, including payment of salary and compensation to the Guards and all type of taxes and levies whether acquired through collective bargaining or otherwise and all the expenditure for providing allied services.
- 2.9 Any increase or decrease in any levies or rates imposed by the Government / CBA, wages and / or salaries fluctuation in market rates of equipment, materials, etc. during the currency of this agreement shall be on the Security Company's account and no claims for such increase shall be entertained by the DUHS.
- 2.10 Any taxes/duties already in place or levied by the Government during the currency of the agreement will be on Security Company's account and no claim shall be entertained by the DUHS. If during the subsistence of this agreement or any renewal thereof any case, tax charges or surcharge is levied in respect of the services which are subject of this agreement, by the Federal, Provincial or Local Government. Such case, tax charges or surcharge, as the case may be, payable by the Security Company.
- 2.11 DUHS will not be liable to make any extra payment if the Security Company is to provide services In the event of any civil commotion, war, enemy action, hostilities, act of God or any other circumstance etc.
- 2.12 The Security Company will keep tile DUHS free of any liability for the clause of compensation, if any to any employee of the Security Company In case of their injury, death etc.
- 2.13 Any claims of injuries, loss of limb or life of labor and other workers engaged/employed by the Security Company for operations under this agreement or work connected directly or indirectly with the agreement shall be settled and paid by the Security Company, DUHS shall in no way be responsible for any compensation in this connection.
- 2.14 One-month prior notice in writing shall be served by either party for termination of contract.
- 2.15 Upon the termination of this agreement the Security Company shall be permitted to remove all its apparatus and equipment which may have been placed in the premises.
- 2.16 DUHS shall make the payment to the Security Company on monthly basis after submission of bill in detail with attendance sheet with name of Un-Armed Guards/Armed Guards duly verified DUHS.
- 2.17 After submission of invoice, duly completed in all respect (documentation/duly signed by authorized DUHS authority), at concerned campus the payment shall be released within seven working days.
- 2.18 Copy of register, indicating entry and exit of vehicles.

- 2.19 Details showing arrival/dispatches of cargo from DUHS's warehouses.
- 2.20 In case of any dispute or difference arising between the parties hereto relating to the interpretation or effect of any clause of this Agreement, the same shall be referred to Vice Chancellor, DUHS or his nominee as Arbitrator and his decision shall be final and binding upon the parties hereto.
- 2.21 The terms and conditions of the tender No. _____ dated _____, and letter of acceptance shall be treated as an integral part of this agreement.
- 2.22 The Security Company shall be responsible to complete all documentation, if notified from time to time.
- 2.23 The Security Company shall be responsible to maintain all the record along with details of Guards for onward submission to DUHS as and when required.
- 2.24 The Security Company will ensure that they have enough financial capacity to pay at least two month salary timely to the deputed Security Guards / Manpower in DUHS and Security Company should be submit such undertaking signed by CEO/CFO or Managing Partner on attested stamp paper of value Rs. 100/-.

3. PERIOD OF AGREEMENT AND DEPLOYMENT OF SECURITY

That the Security Company shall commence on and from _____ to _____ operate and provide security services in respect of the DUHS's premises address / location as follow:

4. PLACEMENT OF GUARDS AND ALLIED SERVICES

- 4.1 Security Guards shall be provided without gap for twenty four hours (24) per day and seven (7) days per week at Dow Medical College (DMC) Campus and Institute of Physical Medicines & Rehabilitation (IPM&R) of Dow University of Health Sciences, Karachi premises. For this purpose, duty rosters of the supervisor I guards must be provided to the DUHS site in-charge.
- 4.2 Security Company shall provide the details of Guards along with its past experience, copy of CNIC, copy of service card and other required details / information, it notified, one week prior to placement of Guard to the place of posting.
- 4.3 Security Company will ensure that the security guard is active, healthy and free from any diseases. Allowed age limit of placement of security guard having 20-50 years duly trained will be preferred.
- 4.4 Security Company will ensure that the Security Guard is well trained. The guards must have at least one year experience of any security company at least fifteen bullets/ cartridges shall be available with each arm guard.
- 4.5 Schedule for posting of security guards shall be prepared with In-charge (Security) and issued with approval of competent authority.
- 4.6 Guards shall be on the payroll of Security Company, preferably on the permanent slot, otherwise, in case of contractual employment, minimum period should not be less than six months.
- 4.7 During the hiring of Security Guards the offer / appointment letter may be issued and same would be sent In-charge Security for record.
- 4.8 Any change in placement of Security Guards shall be made with prior information and approval of the In-charge Security.
- 4.9 Security Company shall ensure the availability of adequate reserve guards.
- 4.10 Security Company shall ensure placement of Guards, strictly in accordance with agreement, Terms and condition.
- 4.11 DUHS at its discretion can reduce / increase the number of guards, on agreed rate of payment and on the same terms and condition, on the request of relevant in-charges in case of emergencies. However, the in-charge have to immediately inform the In-charge Security

and Director / Management. The verbal intimation would be duly followed by written request mentioning therein the circumstances I reasons on next day.

GROUP - A

S#	Particulars	Monthly Service Charges for Each	Required Quantity	Total Monthly Service Charges
1.	2.	3.	4.	5. (3 x 4)
MONTHLY CHARGES (IN PAK RS.)				
Including all the taxes				
TOTAL CHARGES FOR 12 MONTHS (IN PAK RS.)				
Including all the taxes				

WALKIE-TALKIE SYSTEM

S#	Particulars	Monthly Rates For Each	Required Quantity	Total Monthly Charges
1.	Walkie -Talkie (Best quality)			
2.	Base Set			
MONTHLY CHARGES (IN PAK RS.) Including all the taxes				
TOTAL CHARGES FOR 12 MONTHS (IN PAK RS.) Including all the taxes				

GROUP - B

S#	Particulars	Monthly Service Charges for Each	Required Quantity	Total Monthly Service Charges
1.	2.	3.	4.	5. (3 x 4)
MONTHLY CHARGES (IN PAK RS.)				
Including all the taxes				
TOTAL CHARGES FOR 12 MONTHS (IN PAK RS.)				
Including all the taxes				

WALKIE-TALKIE SYSTEM

S#	Particulars	Monthly Rates For Each	Required Quantity	Total Monthly Charges
1.	Walkie -Talkie (Best quality)			
2.	Base Set			
3.	Repeater			
MONTHLY CHARGES (IN PAK RS.) Including all the taxes				
TOTAL CHARGES FOR 12 MONTHS (IN PAK RS.) Including all the taxes				

GROUP - C

S#	Particulars	Monthly Service Charges for Each	Required Quantity	Total Monthly Service Charges
1.	2.	3.	4.	5. (3 x 4)
MONTHLY CHARGES (IN PAK RS.) Including all the taxes				
TOTAL CHARGES FOR 12 MONTHS (IN PAK RS.) Including all the taxes				

GROUP - D

OPTIONAL / ON REQUIREMENT BASIS: CONTRACTOR will provide following Security Staff & Equipment to the Customer on Call Basis and the Customer shall pay to CONTRACTOR according to the service charges as shown against each.

i.	Rate Per Day for 1 x additional Armed Security Guard . Ex-Armed Forces preferably from fighting arms (Infantry, Armored Corp, Air Defence, Engineers Corp, FC, Rangers). Armed with Automatic / Semi-automatic / rapid-fire weapon	For Field duties (on Call Basis)	Rs.
ii.	Rate Per Day for 1 x additional Armed Security Guard . Ex-Armed Forces preferably from fighting arms (Infantry, Armored Corp, Air Defence, Engineers Corp, FC, Rangers)	For Office duties (on Call Basis)	Rs.
iii.	Rate Per Day for 1 x additional Armed Security Guard (Trained Civilian). Armed with Automatic / Semi-automatic / rapid-fire weapon	For Field duties (on Call Basis)	Rs.
iv.	Rate Per Day for 1 x additional Armed Security Guard (Trained Civilian). Armed with Automatic / Semi-automatic / rapid-fire weapon	For Office duties (on Call Basis)	Rs.
v.	Rate Per Day for 1 x Mobile Vehicle for Escort	For Office duties (on Call Basis)	Rs.

Per Day Rates of Allied Security Equipment: CONTRACTOR will provide following Allied Security Equipment to the Customer on Call Basis and the Customer shall pay to CONTRACTOR according to the Service Charges as show against each.

S#	Particulars	Rate including Taxes
i.	Hand –Held Metal Detector (Rate per Item including taxes)	
ii.	Car-Search Mirror (Rate per Item including taxes)	
iii.	Walk Through Gate (Rate per Item including taxes)	
iv.	Vehicle Scanner (Explosive detector) (Rate per Item including taxes)	

5. PENALTY

- 5.1 The Security Company is bound to provide guards on every cost for sensitive areas, in case of any loss due to lapse Security Company will be held responsible.
- 5.2 In case of any damage/loss to DUHS's due to Security lapse herewith for determination of liability a committee constituted by the management having representation from Security Company will investigate the matter and fix the responsibility. The recommendation of the committee shall be a binding on the company to pay the losses.
- 5.3 In case of any theft/damage at go down premises, the security company will be held responsible to pay the entire losses to the DUHS as determined by the Committee constituted by the Competent Authority.
- 5.4 Un-armed guards, overage and underage guards will not be accepted for duty and no salary shall be paid for them.
- 5.5 In case of placement of inefficient guard/placement of, lethargic guards, guards without proper uniform, DUHS reserve the rights to impose penalty up to Rupees 200.

6. PAYMENT

- 6.1 Due payment will be made after completion of each month.
- 6.2 The Security Company required to submit the following documents along with bill:
 - 6.2.1 Invoice with covering letter, both duly signed and stamped by authorized officer, separate for each location.
 - 6.2.2 Original attendance sheet of the Guards daily and monthly duly verified by the in-charge.
 - 6.2.3 Copy of any/all correspondence made with DUHS or any other agency / person / organization during that month.
 - 6.2.4 Any other details/documents, if required by DUHS.
 - 6.2.5 Evidence / support of all claims in bills.
- 6.3 Security company shall Submit / close the attendance on last day of the month and shall submit invoices to concern offices by 5th of each month as specified above in point 2.17.

7. ARBITRATION

- 7.1 In case of any difference or dispute arising between the parties during the contract period, shall be referred to resolution to the Vice Chancellor, DUHS or his duly authorized nominee whose decision shall be final and binding on both the parties.
- 7.2 In case of any unauthorized transaction &/or incident of theft, removal of goods and damage to the property, the Security Company shall promptly inform in writing to DUHS with copies to Director and P.S to Vice Chancellor, DUHS, in respect thereto and shall also lodge FIR with the concerned Police Station. The Security Company shall also be liable to indemnify/compensate as per bidding documents "Annexure B" Point 29 and Para 5.2 above, DUHS of all its losses so caused I suffered in this regard.

8. CANCELLATION OF CONTRACT

- 8.1 The Contract may be terminated earlier at any time by the DUHS for breach of any provision(s) or the agreement by the Security Company.
- 8.2 This agreement may be terminated by either party by giving to the other side one month's prior notice in writing without assigning of any reason.
- 8.3 Upon the termination of this agreement the Security Company shall be permitted to remove all its apparatus and equipment which may have been placed by it upon the premises, subject to obtaining permission from DUHS.
- 8.4 In case of any serious violation made by the Security Company, DUHS can terminate the agreement without giving one-month notice.

 (Signature of Contractor/Authorized Representative)
 Name: _____
 Designation: _____
 Address: _____
 Seal: _____

 (Signature of Authorized Officer of the DUHS)
 Name: _____
 Designation: _____
 Address: _____
 Seal: _____

WITNESS – 1

WITNESS – 2

Name: _____
 CNIC #: _____
 Address: _____

Name: _____
 CNIC #: _____
 Address: _____